



NetWatch.AI is the world’s most scalable monitoring solution for all servers, network devices and IoT endpoints.

NetWatch.AI monitors the health and performance of servers and when issues arise, alerts are executed via NetWatch.ai dashboard. Our AI interface allows for help desk empowerment & increases speed to diagnose a complex network to prevent outages.

Using a patented technology NetWatch.AI monitors devices with or without installing agents, providing the power and flexibility to define the monitoring architecture to match customers’ exact needs.



## NETWATCH.AI ADVANCED FEATURES

### Artificial Intelligent Application

NetWatch.ai allows for the optional use of an AI bot to help your IT group troubleshoot areas of concern or give a tip to point the helpdesk in the right direction. AI can answer questions on how to configure alerts & rules within NetWatch. AI can also read dashboard screenshots or reports to can you concise troubleshooting advice. The ai is optional and can be loaded as standalone app.

### Agents, Or Not

NetWatch provides the choice of using agent or agent-less monitoring with no difference in cost.

### Healing Actions

With NetWatch, clients can correct most day-to-day issues automatically with NetWatch’s wide array of self-healing actions.

### Cloud Aggregation Data

NetWatch designed to collect, process, and report on cloud-based data from multiple sources, providing a unified view of an organization’s cloud infrastructure. This enables organizations to gain insights into their cloud usage, costs, and performance, enabling informed decision-making and optimization.

### Rule Definitions Centrally Managed

NetWatch Rules are stored independently of individual servers. A rule change only needs to be done in one place, and the change is made globally so individual server definitions do not need to be altered.

### Professional and Customizable Reports

NetWatch can report on any performance metric to create professional reports for up-time, system utilization, and performance. These are essential for capacity planning and meeting SLA requirements. NetWatch can also produce compliance reports such as GDPR, CJIS, NIST, & HIPAA.

### Dependency Alerting

Clients can define multiple dependencies before sending an alert to prevent false alarms -- if a router goes down in front of five servers, NetWatch only sends one alert for the router. NetWatch knows not to send an alert for each server that is currently not accessible.

### Detection of Non-Events

Most monitoring products are event driven and are only able to detect errors that generate an event. NetWatch can detect nonevents, such as a hung server or blue screen, memory leaks, and runaway processes, as well as hung services.

### AI Anomaly Detection

NetWatch can identify unusual patterns or anomalies in system behavior, which may indicate a problem or security threat, even if it’s not yet apparent to the human operators.